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13th January 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference

You requested the following information:

**1. Please could you tell me how many cases of verbal bullying have been made against managers at CTL, COM and SOM level from 1st January 2014 until 31st December 2014 via the grievance process and how many of these have been upheld.**

Three cases of verbal bullying at that level have been recorded in the period from 1<sup>st</sup> January 2014 to 31st December 2014. One was informally resolved, one was closed with no case to answer, and one is current and under continuing investigation.

**2. Please could you tell me how many cases of physical assault have been made against managers at CTL, COM and SOM level from 1st January 2014 until 31st December 2014 via the grievance process and how many of these have been upheld.**

There have been no reported cases.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust